

07 May 2021

RE: Lake, Smit & Partners – Bookings process

Dear valued referrer,

With our ongoing efforts to improve our service delivery and turnaround time to you and your patients, we have outlined the process to follow when making a booking with Lake, Smit & Partners;

CT, MRI, Ultrasound, General Xray and Mammography bookings:

Call our Toll-free number: 0800 577 577
Or email: central.bookings@lakesmit.co.za

PETCT / Nuclear Medicine bookings:

Call Gateway: 087 310 4985
Or email: reception.gateway@lakesmit.co.za

Call Entabeni: 087 310 4983
Or email: reception.entabeni@lakesmit.co.za

Interventional bookings:

Call Entabeni: 087 310 4983
Or email: intervention@lakesmit.co.za

For your convenience, we also attached our digital referral form for easy referrals. Once completed and sent via the email link, this form will reach the central bookings department. If the booking is intended for our nuclear medicine department, the central bookings team will then direct the referral form to the relevant venue as per request.

Regards,

Veronica Ramruch
Patients Services & Accounts Manager

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